

This Privacy Policy sets out Hallenstein Glassons Holdings' obligations in line with the Privacy Act 2020 ( ' Privacy Act '). This policy also takes into consideration requirements under the General

Data Protection Regulation (GDPR) as it applies to European Union (EU) residents who interact with us, as well as requirements under the California Consumer Privacy Act (CCPA). Where the terms 'information' or 'personal information' are used in this policy this is a reference to both 'personal information' as defined in the Privacy Act and to 'personal data' for the purposes of the GDPR (if applicable).

Hallenstein Glassons Holdings value our customers and respect your privacy. We collect information about you through our website in an effort to communicate with you about our products and services. We do not sell or rent your personal information to third parties. As described in this policy, we may under certain circumstances share your information among third parties that provide services on our behalf or with whom we have partnered to offer a particular product or service.

This privacy policy applies only to information collected online by hallensteinglasson.co.nz and describes the personal information we collect about you, why we collect it, how we use it and when we share it with third parties. If our information practices change, we will post an updated policy on our website.

If you have any questions about our privacy policy please contact us via the [CONTACT US](#) link, found on our website.

## **What kind of information does Hallenstein Glassons Holdings collect?**

We collect personal information about you, such as your name, email address, postal address, phone number, gender, birthday etc., when you visit our website, register with our website, save your information with us online, contact us with a question or concern.

## **How does Hallenstein Glassons Holdings collect your data?**

You directly provide us with most of the data we collect.

We collect data when you:

- Register online
- Sign up to receive our newsletter or annual report
- Voluntarily complete a customer survey or provide feedback via email
- Use our website via pixels, web beacons, ad tags, mobile identifiers and/or 'cookies'
- Contact Hallenstein Glassons Holdings via email or phone

### **How does Hallenstein Glassons Holdings use my information?**

We may use your personal information in the following ways:

- To communicate with you and to send you information by email, postal mail or other means about our products, services and promotions, unless you have directed us not to contact you with promotional communications
- To help us address problems with and improve our site design, products and services
- To protect the security or integrity of our website and our business
- To contact you if necessary

### **Does Hallenstein Glassons Holdings share my information?**

We may share your personal information in the following ways:

- With our service providers who manage our customer information and perform services on our behalf, such as fulfilling promotions, sending communications to our customers etc. We do not authorise these service providers to make any other use or disclosure of your information
- To conform to legal requirements (including, but not limited to, requirements in accordance with any applicable law, regulation

or government request) or comply with legal process, or to help maintain the law

Data should not be shared with third parties unless necessary for providing above mentioned services and with prior consent.

### **You have the following rights in relation to your personal data:**

The **right to be informed** about how your personal data is being used.

The **right to request access** to personal data we hold about you.

The **right to ask us to update and correct any out-of-date or incorrect** personal data that we hold about you.

The **right to object to processing of your personal data and/or to withdraw any consent** you have given us and to opt out of any marketing communications that we may send you.

The **right to restrict processing** of your personal data.

The **right to object to certain automated decision-making processes** using your personal data including profiling.

The **right to request that we erase** your personal data in certain circumstances (**the right to be forgotten**) for example when the data are no longer necessary for the purpose for which we collected them.

The **right to have your personal data provided to you by us in a structured, commonly used and machine-readable format** and transmitted to another data controller. This is known as the **right to data portability**.

**How does Hallenstein Glassons Holdings protect children's privacy?**

Hallenstein Glassons Holdings is concerned about the privacy and safety of children when they use the Internet. We will never knowingly request personally identifiable information online from anyone under the age of 16 without prior verifiable parental consent. Our website is a general audience site and is not targeted to or intended for use by children.

### **How does Hallenstein Glassons Holdings use cookies?**

Our website uses "cookies," which are small data files that are stored on your computer when you visit a website.

For example, we may use cookies to enable you to use certain website features, recognise you when you return to our website, and monitor and maintain information about your use of our websites.

You can set your browser not to accept cookies or to notify you when you are sent a cookie, giving you the opportunity to decide whether or not to accept it. If you do not accept cookies, however, you will not be able to access your account information or make purchases on our websites.

### **How do I know my personal information is secure?**

When you enter your personal information on our website we use Secure Sockets Layer (SSL) technology to protect your information as it is transmitted to us. Where an online retailer uses SSL technology, at the checkout the online retailer serves and your PC encrypts everything that you enter into your computer, such as credit card details, billing and delivery address. When it is encrypted, generally other computers are unable to make sense of it, therefore keeping the information private while it is being transmitted.

To make sure you are accessing our secure server before you submit personal financial information, look at the lower left-hand corner of your browser. If you see an unbroken key or a closed lock (depending on your browser), then the SSL is active. To double

check for security, look at the URL or Location line of your browser. If you have accessed a secure server, the first characters of the address in that line should change from "http" to "https".

While we implement the above security measures on this site, you should be aware that 100% security is not always possible.

By entering your details you give Hallenstein Glassons Holdings permission to add you to their database for promotional purposes.

Hallenstein Glassons Holdings LIMITED, Level 3, 235-237  
Broadway, Newmarket, Auckland 1023, New Zealand,  
[info@Hallenstein Glassons Holdings.com](mailto:info@HallensteinGlassonsHoldings.com), NZBN: 9429040315324